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METRO HOT Lanes Usage Requirements and Agreement for Qualified Veterans

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1. A qualified veteran operating a passenger vehicle registered with METRO, and displaying a valid Texas Department of Motor Vehicles (DMV) *Disabled Veteran, Medal of Honor, Legion of Valor or Purple Heart* license plate, is eligible to receive discount tolls on the METRO HOT Lanes network by completing this application.
2. The qualifying license plate holder (*Disabled Veteran, Medal of Honor, Legion of Valor or Purple Heart*) may use the METRO HOT Lanes only during toll hours when driving as a single occupant.
3. Qualifying license plate holders (*Disabled Veteran, Medal of Honor, Legion of Valor or Purple Heart*) must use the TOLL ONLY lane in declaration areas when driving as a single occupant.
4. The qualifying license plate holder (*Disabled Veteran, Legion of Honor, Legion of Valor, or Purple Heart*) may not use the METRO HOT Lanes during HOV ONLY hours as a single occupant.
5. Vehicle must be registered with METRO prior to using lanes. Qualifying license plate holders (*Disabled Veteran, Medal of Honor, Legion of Valor or Purple Heart*) with toll tags will be charged if not registered.

By submitting via email or by signing below and mailing this application, I acknowledge that I have read the METRO HOV / HOT Express Lanes Usage Requirements described above and I understand that I may receive a violation notice or a police citation if I don't follow these conditions when using the METRO HOT Lanes. METRO will verify the information provided on this application and notify the applicant within 3-5 business days regarding eligibility.

Signature of Applicant

Date

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How to Apply for Your Qualified Veterans Discount Toll Status

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A completed application signed and stamped by the V.A., including a copy of your valid government-issued photo ID is required:

By email

METRODV@hctra.org

By mail

ATTN: IOP
7701 Wilshire Place Drive
Houston, TX 77040

In person

Visit hctra.org for any of the six EZ Tag Store locations.

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RideMETRO.org

For more information, call or text
281-875-3279

Monday - Friday: 7:30 A.M. - 5:30 P.M.
Saturday: 8:00 A.M. - 4:40 P.M.

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METRO HOV / HOT Express Lanes

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Monday - Sunday

I-45 North (North Freeway)	5 – 11 a.m.	Inbound
	1 – 8 p.m.	Outbound
I-45 South (Gulf Freeway)	5 – 11 a.m.	Inbound
	1 – 8 p.m.	Outbound
U.S. 59 North (Eastex Freeway)	5 – 11 a.m.	Inbound
	1 – 8 p.m.	Outbound
U.S. 59 South (Southwest Freeway)	5 – 11 a.m.	Inbound
	1 – 8 p.m.	Outbound
U.S. 290 (Northwest Freeway)	5 – 11 a.m.	Inbound
	1 – 8 p.m.	Outbound

*Subject to change based on service levels for transit vehicles.

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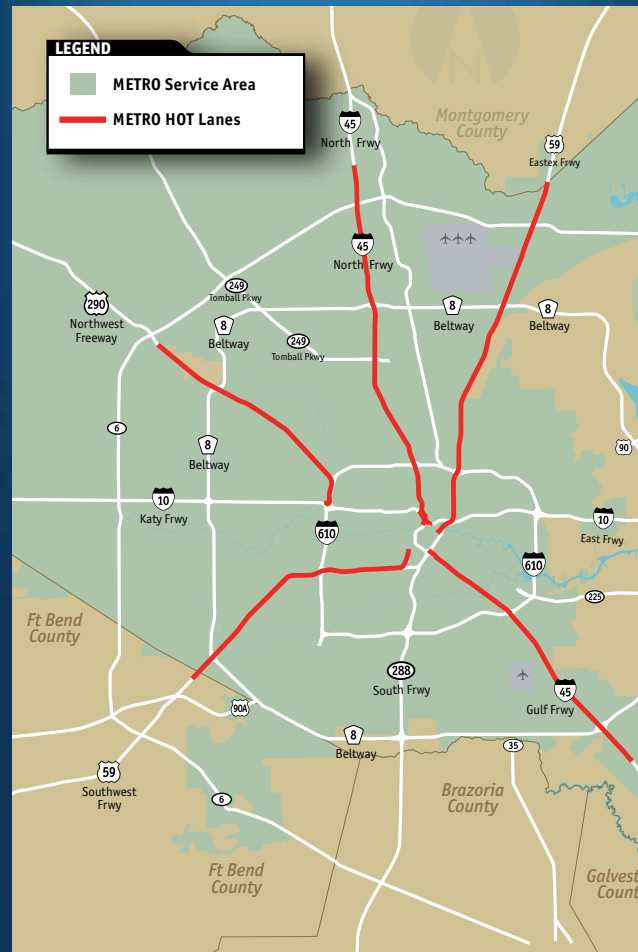
Discount Tolling for Qualified Veterans on the METRO High Occupancy Toll (HOT) Lanes



Effective November 2022

What is a METRO HOT Lane?

METRO's High Occupancy Toll (HOT) Lanes are an enhancement of the Authority's *High Occupancy Vehicle (HOV)* Lane network. METRO HOT Lanes offer access to solo drivers (for a fee) during select hours.



Online Maps

You can also access the HOV / HOT Lanes information via our system map available online at RideMETRO.org/Pages/HOVandHOTLanes.aspx.

Discount Tolling for Qualified Veterans on METRO HOT Lanes

Requirements

1. A qualified veteran operating a passenger vehicle registered with METRO, and displaying a valid Texas Department of Motor Vehicles (DMV) *Disabled Veteran, Medal of Honor, Legion of Valor or Purple Heart* license plate, is eligible to receive discount tolls on the METRO HOT Lanes network by completing this application.
2. The qualifying license plate holder (*Disabled Veteran, Medal of Honor, Legion of Valor or Purple Heart*), may use the METRO HOT Lanes only during toll hours when driving as a single occupant.
3. Qualifying license plate holders (*Disabled Veteran, Medal of Honor, Legion of Valor or Purple Heart*) must use the TOLL ONLY lane in declaration areas when driving as a single occupant.
4. The qualifying license plate holder (*Disabled Veteran, Legion of Honor, Legion of Valor, or Purple Heart*) may not use the METRO HOT Lanes during HOV ONLY hours as a single occupant.
5. Vehicle must be registered with METRO prior to using lanes. Qualifying license plate holders (*Disabled Veteran, Medal of Honor, Legion of Valor or Purple Heart*) with toll tags will be charged if not registered.

Qualified veterans currently receive a discount toll of 100% (subject to change).

Using METRO HOT Lanes as a Qualified Veteran

How To Ride



1. Observe the electronic signage at the entrance to each METRO HOT Lane. This lets users know if the lane is open or closed, the occupancy requirement and toll amount. Qualified veterans with or without a valid toll tag must have a qualified veteran's license plate on their vehicle.



2. When approaching the declaration site, the lane splits into two lanes, one for HOV only and one for Toll only. If driving as a single occupant vehicle, the driver must use the TOLL ONLY lane.
3. Qualified veterans can enter the METRO HOT Lane at any of the entrance locations. A map detailing the METRO HOT Lanes network can be found at: RideMETRO.org/Pages/HOVandHOTLanes.aspx

METRO HOT Lanes run in only one direction in the morning and reverse during afternoons and evenings.

Apply Now!

Following information is to be completed by applicant

METRO HOT Lanes Qualified Veterans Application Form

* Required Information

Last Name*

First Name* Middle Initial Suffix

Street Address*

City* State* Zip Code*

County* License Plate Number*

Phone #* Driver's License # / State ID *

Transponder/Toll Tag Number, if the vehicle has a toll tag*

Email Address*

Complete both sides of the application